FAQs

Questions about Strive?
Below are some FAQ's to learn more:

What is Strive?

Strive is your benefits navigation and intranet solution. With access to a benefits website & mobile application, we are your clients all-in-one solution for benefits & engagement. From a benefits wallet with all provider information to centralizing access to programs such as 401K and payroll, we help improve engagement & ROI on employee investments.

What makes Strive different from the competition?

With our integration & SSO capabilites we are able to bring all your clients programs into one location for convenient access. This helps reduce questions to the HR department & improve awareness and utilization from employees. Our demographic-specific communication abilities helps your clients communicate the information they need in a simple way, with detailed analytics for them to utilize.

How long is implementation? Is it complicated?

A typical implementation takes 30 days to complete. If a company decides on a white-label package, implementation is finished in 45 days. The total process is quick, simple, & effective and only takes 4 hours of the clients time to get started.

What kind of clients are best suited for Strive?

Our sweet spot is groups between 250 – 5,000 lives. While industry agnostic, we do best with decentralized companies and those in construction, healthcare, manufacturing, and education.

What security protocols do you have in place?

We take data security very seriously and are both SOC-2 and HIPPA certified to give peace of mind to your clients & their employees.

Can employees add dependents? What do they have access to?

Yes! Employees can add their dependents and they are able to access all the benefit information. None of the company updates or other company information. To add dependents to the solution, the user needs to log in to their account and find the "Invite your family" tile. They can then add the name, email, & relation for their spouse and/or dependents. Those over 18 will receive their own invite to the solution.

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How do you add employees? Is it a complicated a process?

Through a pre-set cadence, census files are received from the clients HRIS, payroll, or other system that hosts that information through an SFTP transfer. To keep up-to-date with terminations and new hires, only employees on the census have access to the solution.

How can Strive help during Open Enrollment?

We simplify & streamline the open enrollment process by adding all communications, benefit enrollment information/links, & even scheduling portals directly in the solution. Employees only need to access their account to quickly & easily complete their open enrollment.

How do users access provider and ID card information?

Our benefits wallet stores all provider information and ID cards in one location for employees to access. ID cards are digitally uploaded to be accessed and sent to any of their providers through email.

If you have any additional questions, please reach out to us at clientsuccess@strivebenefits.com