

Hi,

As we approach 2024, we extend warm wishes for a Happy New Year! Let's dive into some reminders and updates:

## **App Update Request Form**

Reminder that we provide one free update per year to keep the app up to date with the latest information. If you have changes in 2024, such as plan information or other documentation that needs to be updated in the app, please fill out the following form: [https://share.hsforms.com/1iwgvTxxMSxOM4\_Aw0zqy\_g45fpk]. Our team will then get those updates created and ensure your solution reflects those changes. In order to have the plans reflected for 1/1, please get the form submitted as soon as possible.

## **January Messaging**

Our Messaging Calendar for January is live! Check out the link below to download your copies now. If interested in implementing, please reach out directly to your Customer Success Manager or the support team at <a href="mailto:clientsuccess@strivebenefits.com">clientsuccess@strivebenefits.com</a> to get them scheduled.

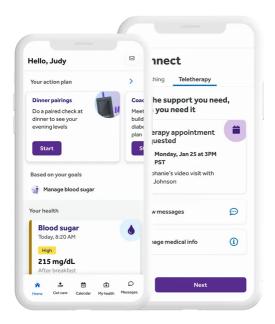
Click here to access!

## **Recognition and Redemption**

A reminder that if you were live prior to 11/6, redemption is live for your employees, and they have the opportunity to earn \$24 / year on us. Since introducing the "Eat a Healthy Meal" challenge & "High Five" redemption templates, we've seen an increase in participation, recognition, & adoption of the solution among users. We are excited to see this momentum continue and provide users with features in the solution they enjoy & want to utilize. If you do not have challenges and recognition turned on, or would like to look into adding more templates, reach out to your Customer Success Manager who will be able to assist.



Amidst the holiday rush, encourage employees to prioritize their mental wellbeing by using virtual mental health sessions via telehealth if available, exploring wellness features on apps, and scheduling moments for self-care. Enjoy the season with joy and peace!



- Your Client Success Team

